

## ULTIMATE ACTIVITY CAMPS

# Get Set For Fun!

*Dear Parents!*

*If you are new to our camps, this information is designed to help you and your child get ready. We recommend that you go through this information with your child prior to their first day!*

*We hope that the children are excited about joining us – we are looking forward to welcoming them (and parents!) to camp.*

*Should you have any questions or queries in the meantime do hesitate to contact our friendly customer support team.*

*Yours sincerely,*

Customer Support Team  
help@ultimateactivity.co.uk  
0330 111 7077



## FAQ's

### **What should I wear to camp?**

Comfortable clothes for an active day! Make sure you don't wear your newest or favourite clothing. And remember to write your name in your clothes (or get Mum or Dad to!).

### **What if I've never been to camp before?**

It is normal to be nervous about coming on camp for the first time – most children have never been to camp before!

### **I won't know anyone.**

That's ok! Most children don't know anyone at camp when they first arrive. These aren't strangers, just friends you haven't met yet! You will also be introduced to your group leader on your first day who can help you or answer any questions.

### **Who will I be grouped with?**

Whether you're 4 or 14, you'll be grouped with boys and girls that are a similar age to you – typically a 2 year spread within a group.

### **What will I be doing at camp?**

A timetable will be ready for you to have a look at the sign in desk. Be prepared for a fun, varied and exciting day!

### **I've never done some of the activities before, what should I do?**

Your instructors are there to guide you through all of our exciting activities! Every game, sport, art and craft activity will be explained before it begins. If you need some extra help or don't understand ask your friendly instructor for help!

### **What about lunch?**

Remember to bring a packed lunch and some healthy snacks for the morning and afternoon breaks as it will be an active day!

### **What if it rains?**

Don't worry the fun will continue inside out of the rain, we have lots of indoor space and activities! We will do our best to reschedule hero activities later so you do not miss out.

**Please refer to our extensive 'Parent Guide' online for more questions and answers**

# Ultimate Checklist

## Do bring:

- ✓ Parents will need the unique booking reference no. as a password for collection.
- ✓ Packed lunch PLUS healthy morning and afternoon snacks (see Change4life for great lunchbox ideas!).
- ✓ Please be aware that children on camp may have nut allergies – please avoid nuts and nut products in your child's packed lunch.
- ✓ Refillable water bottle. Swimming kit (including a towel) where swimming is available.
- ✓ Clothing suitable for the weather.
- ✓ Sun cream or warm layers as appropriate!

## Do NOT bring:

- ✗ As part of our Safeguarding Policy, mobile phones are not permitted on Camp.
- ✗ Please do not bring portable electronic devices (e.g. Mobile Phones, Game Consoles etc.).

## The Ultimate Activity Team likes to see...

- ✓ Kind, friendly and helpful children
- ✓ Listening and respecting each other
- ✓ Treating others, the way you would like to be treated

## Good Behaviour = Great Fun!

We will encourage all children to be well-behaved so all children can have the BEST experience possible!

The Ultimate Activity Team DO NOT like to see...

- ✗ Bad language or behaviour towards others
- ✗ Teasing or name calling
- ✗ Hitting or striking out at other children

We do not tolerate bullying or physical violence on camp and will exclude children who exhibit persistently poor behaviour.

What if I'm not happy during the day?

Remember if you SEE something you are not happy with or HEAR something you don't think is right, speak to your instructor or the Camp Manager. They are there to ensure you have the best time possible and will do all they can to help!



## "I want to come again!..."

Adding dates is easy, simply log-in to your account, check availability and add dates to your existing booking! You can now add extras and amend your booking through your Ultimate Activity account. Log In To Your Account.

What are the camp hours?

Standard:

- Drop off: 08:30-09:30
- Collection: 16:30-17:15

Extended Hours:

- Drop off: from 8.00
- Collection: until 18:00
- Costs £7 per child per day
- Can be added on the day



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